

Carer Survey

In October 2025 we asked you to tell Allambi Care what you think through our annual Carer Survey. We are sincerely grateful to all carers who took the time to share their feedback. Participation increased by 79% compared to the previous year, reflecting a strong and valued level of engagement from our carer community. Your voices play a vital role in shaping how we support carers and the children in your care.

59

CARERS RESPONDED
TO THE SURVEY

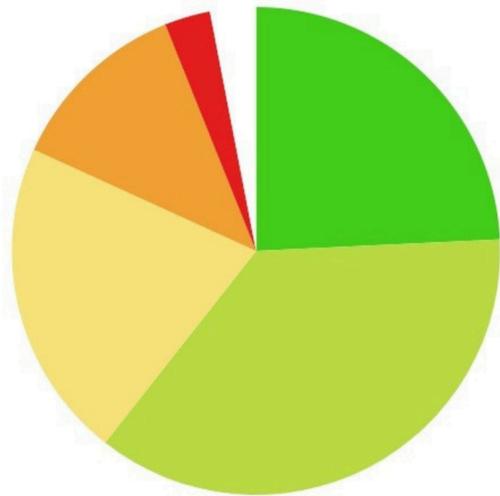


Survey objective

Our objective of the Carer survey is to gain a deeper understanding of the experiences of our Carers and what they find helpful and unhelpful. By collecting feedback from those who provide care and support to vulnerable young people, we aim to identify strengths within our current Foster Care program and pinpoint areas where we can do better. This insight will help us enhance the resources, training and support available to our Carers, ultimately leading to better outcomes for both Carers and the young people they support.

We will continue conducting this survey annually, as we aim to foster a culture of continuous improvement, ensuring that we are consistently addressing the evolving needs of our Carers.

The survey responses indicate we are doing ok in these areas



83% of respondents indicated that they are very satisfied / satisfied with the training provided by Allambi Care to support them in their role as a Carer.

72% of respondents expressed being very satisfied / satisfied with the availability of Case Workers and Case Managers when they needed assistance.

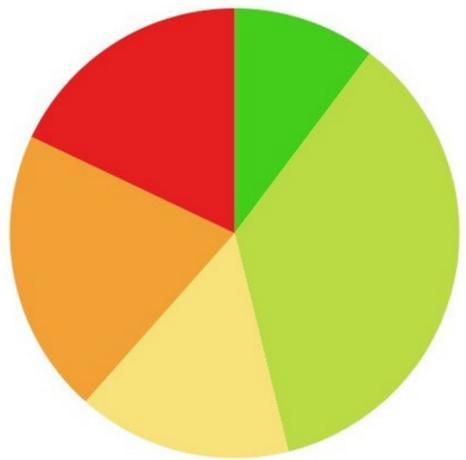
76% reported feeling very satisfied / satisfied with the amount of information provided by Allambi Care to support them in their role as a Carer.

91% of respondents indicated that they feel very confident / confident in their understanding of the impacts that trauma has on children / young people's development.

88% reported that they feel very confident / confident that they can work collaboratively with Allambi Care to support the needs of the young person in their care.

Based on the 59 survey responses, 4 out of every 5 Carers feel confident or very confident that Allambi Care values them.

The survey responses indicate we could do better in these areas



12% of respondents expressed dissatisfaction with social and other supports available to you as a Carer, and that there are not enough opportunities to connect with other Carers.

25% reported that they are dissatisfied / very dissatisfied with the financial support they receive as a Carer.

14% of respondents felt dissatisfied with support they received from Allambi Care, to help them manage the impact of being a Carer on their own child/children.

11% expressed that they did not feel confident that their knowledge and expertise as a carer is considered by Allambi Care when it comes to decisions that affect the children in their care.

You told us which areas you'd like further training and support in

- Caring for children with additional needs
- Children's responses/adaptations to being in foster/kinship care (e.g. dealing with loyalty, conflict, anger, sadness, etc)
- Caring for children experiencing learning and / or behavioural difficulties at school
- Children's mental health
- Caring for older children / adolescents

Thanks to everyone who shared their views through the survey.

We're committed to keeping up the support where things are going well, while working closely on the areas identified for improvement.

We'll keep you posted on our progress.